



RETURN GOODS POLICY INDIRECT ACCOUNTS

A. AUTHORIZATION:

1. **PRIOR AUTHORIZATION IS NOT REQUIRED FOR ALL RETURNS.** Request for Return Authorizations (box labels) from Inmar, Inc. ("Inmar") can be made by any of the below methods:

- a. Accessing the Inmar website at <https://returns.healthcare.inmar.com> (you will need to upload a PDF copy of your debit memo);
- b. E-mail your debit memo to rarequest@inmar.com. Be sure to include NDC#, lot# and expiration dates assigned to each item; or
- c. Fax your debit memo to Inmar at 817-868-5343.

B. RETURNABLE ITEMS:

1. **OUTDATED. FULL OR PARTIAL BOTTLES NOT MORE THAN TWELVE (12) MONTHS PAST THEIR EXPIRATION DATE ARE RETURNABLE.**
2. Mylan Pharmaceuticals Inc. ("Mylan") Products must be in original sealed containers to be returnable. No payment will be issued for Products repackaged or in anything other than original Mylan's containers.
3. Only bottles which are at least one-half (1/2) full are returnable. For the purposes of determining if a bottle is at least one-half (1/2) full, the bottle count will be rounded down to the nearest one-quarter (1/4) bottle.

C. NON-RETURNABLE ITEMS: All Products not specifically identified in Paragraph B above are non- returnable items. Product returned that does not meet the criteria of this policy will not be returned to customer, and no payment will be issued. The following list of non-returnable items is for example only, and shall not be construed as an all inclusive list:

1. In-date Products;
2. Product more than twelve (12) months past their expiration date;
3. Product which has deteriorated because of inherent characteristics or as a result of improper storage;
4. Product damaged by fire, smoke, water, or other influences beyond Mylan's control;
5. Product involved in sacrifice, fire, or bankruptcy sales;
6. Adulterated Product;
7. Package sizes of Product greater than one thousand (1,000); and
8. Product purchased by a wholesaler/distributor that is not purchased directly from Mylan.



D. TRANSPORTATION CHARGES:

Transportation charges, including insurance, are the responsibility of the customer. The returns will now be shipped to:

Inmar, Inc.
South Dock
4332 Empire Road
Fort Worth, TX 76155

E. TERMS:

A check will be issued for Products meeting all proper criteria. Please allow two (2) to four (4) weeks for checks to be issued after receipt of Product. Mylan reserves the right to value such goods at the original selling price or the current selling price, whichever is lower. Processing and disposal fees attributed to any processors other than **Inmar** will not be reimbursed by Mylan.

F. COMPANY DISCLAIMER:

Mylan, at its sole discretion, reserves the right to destroy Product as having no value when deemed unfit for sale.