



RETURN GOODS POLICY INDIRECT ACCOUNTS

A. AUTHORIZATION:

1. PRIOR AUTHORIZATION IS REQUIRED FOR ALL RETURNS.

Request for Return Authorizations (box labels) from Inmar, Inc. (“Inmar”) can be made by any of the below methods:

- a. Accessing the Inmar website at <https://returns.healthcare.inmar.com> (you will need to upload a PDF copy of your debit memo);
- b. E-mail your debit memo to rarequest@inmar.com Be sure to include NDC#, lot# and expiration dates assigned to each item; or
- c. Fax your debit memo to Inmar at 817-868-5343.

B. RETURNABLE ITEMS:

1. **OUTDATED. FULL CONTAINERS NOT MORE THAN TWELVE (12) MONTHS PAST THEIR EXPIRATION DATE ARE RETURNABLE.**

2. Mylan Pharmaceuticals Inc. (“Mylan”) Products must be in original sealed containers to be returnable. No payment will be issued for Products repackaged or in anything other than original Mylan’s containers.
3. Notwithstanding Paragraph B(1), partial returns from customers in North Carolina, Georgia, and Mississippi are permitted, if such returns are included in separate debit memos.
4. Returns from government and 340B customers must be included in separate debit memos.

C. NON-RETURNABLE ITEMS: All Products not specifically identified in Paragraph B above are non- returnable items. Product returned that does not meet the criteria of this policy will not be returned to customer, and no payment will be issued. The following list of non-returnable items is for example only, and shall not be construed as an all inclusive list:

1. Batch and/or bundled returns that do not comply with Section F of this policy;
2. Partial bottle/container quantities, unless mandated by state law;
3. In-date Products;
4. Product more than twelve (12) months past their expiration date;
5. Product which has deteriorated because of inherent characteristics or as a result of improper storage;
6. Product damaged by fire, smoke, water, or other influences beyond Mylan’s control;
7. Product involved in sacrifice, fire, or bankruptcy sales;



8. Adulterated Product;
9. Package sizes of Product greater than one thousand (1,000) units; and
10. Product returned that was not purchased directly from a Mylan authorized wholesaler/distributor.

D. TRANSPORTATION CHARGES:

Transportation charges, including insurance, are the responsibility of the customer. Returns must be shipped to:

Inmar, Inc.
South Dock
4332 Empire Road
Fort Worth, TX 76155

E. TERMS:

A check will be issued for Products meeting all proper criteria. Please allow four (4) to six (6) weeks for checks to be issued after receipt of Product. Mylan shall value such goods at the lowest identifiable indirect contract purchase price at which the returning party purchased such product in the last twenty-four (24) months. Processing and disposal fees will not be reimbursed by Mylan.

F. REIMBURSEMENT:

To assist in accurate reimbursement processing, customers must include the following information with the returned products:

1. Return Originator name, mailing address and DEA or HIN number for the indirect customer returning the product (for processor batch returns, each Return Originator must be provided);
2. Distributor/Wholesaler name, mailing address and DEA or HIN number for the distributor/wholesaler from which the product was purchased (if product purchased from a distributor or wholesaler);
3. Remit-To name and mailing address;
4. Debit Memo detail inclusive of debit memo creation date, product descriptions and NDC numbers, lot number, expiration date, quantity returned, anticipated value per unit returned and extended value per line, etc.

G. COMPANY DISCLAIMER:

Mylan, at its sole discretion, reserves the right to destroy Product as having no value when deemed unfit for sale.