



## RETURN GOODS POLICY CHAIN – WAREHOUSE

### A. AUTHORIZATION:

1. **PRIOR AUTHORIZATION IS REQUIRED FOR ALL RETURNS.** Request for Return Authorizations (box labels) from Inmar, Inc. ("Inmar") can be made by any of the below methods:
  - a. Accessing the Inmar website at <https://returns.healthcare.inmar.com> (you will need to upload a PDF copy of your debit memo);
  - b. E-mail your debit memo to [rarequest@inmar.com](mailto:rarequest@inmar.com). Be sure to include NDC#, lot# and expiration dates assigned to each item; or
  - c. Fax your debit memo to Inmar at 817-868-5343.
2. Mylan Pharmaceuticals Inc. ("Mylan" or "MPI") reserves the right to destroy, as having no value, any product returned without proper authorization.

### B. RETURNABLE ITEMS: In order to be returnable, a product must meet all of the following requirements:

1. **Products must be within the following expiry timeframe:**  
**SIX (6) MONTHS PRIOR TO EXPIRATION DATE**  
**UP TO TWELVE (12) MONTHS PAST EXPIRATION DATE.**
2. Products must be Mylan label product. Full and/or partial bottles are returnable.
3. Products must be in original containers.

### C. NON-RETURNABLE ITEMS: All products not specifically identified in Paragraph B above are non-returnable items. The following list of non-returnable items is for example only, and shall not be construed as an all inclusive list:

1. Unauthorized product returns;
2. Products which have deteriorated because of inherent characteristics or as a result of improper storage;
3. Products damaged by fire, smoke, water or other influences beyond MPI's control;
4. Products involved in sacrifice, fire, or bankruptcy sales;

5. Products sold on a non-returnable basis;
6. Adulterated products; and
7. Package sizes of product greater than one thousand (1,000).

**D. DAMAGED PRODUCT AND CONCEALED SHORTAGES:**

1. All claims for items damaged in transit, either concealed or otherwise, must be submitted to MPI along with a copy of the carrier notification, within ninety (90) days of MPI's invoice date.
2. All claims for concealed shortages must be submitted in writing within ninety (90) days of MPI's invoice date to be eligible for credit.

**E. TRANSPORTATION CHARGES:**

All return shipments must be sent freight prepaid to:

**Inmar, Inc.**  
South Dock  
4332 Empire Road  
Fort Worth, TX 76155

**F. TERMS:**

MPI will value properly returned goods purchased directly from MPI at the selling price as of the return date.

**G. COMPANY DISCLAIMER:**

MPI, at its sole discretion, reserves the right to destroy products as having no value when deemed unfit for sale whether it is returned with or without approval.

**H. ADDITIONAL COMMENTS:**

MPI reserves the right to disallow claims for outdated product where the aggregate return value by the customer during the twelve (12) month period immediately preceding the requested return is in excess of one percent (1%) of total aggregate purchases by such customer during the same twelve (12) month period. Please allow four (4) to six (6) weeks for a return to be processed.